Metropolitan Council

Minutes

Committee of the Whole



Meeting date: November 1, 2023 **Time**: 4:00 PM Location: 390 Robert Street **Members present:** ☐ Robert Lilligren, District 6 ☐ Judy Johnson, District 1 ☐ Reva Chamblis, District 2 □ Peter Lindstrom, District 10 □ Deb Barber, District 4 \boxtimes = present

Call to order

A quorum being present, Council Chair Zelle called the regular meeting of the Metropolitan Council's Committee of the Whole to order at 4:01 p.m.

Agenda approved

Council Members did not have any comments or changes to the agenda.

Approval of minutes

It was moved by Wulff, seconded by T. Carter to approve the minutes of the October 25, 2023, regular meeting of the Metropolitan Council's Committee of the Whole. **Motion carried**.

Information

1. Q3 Metro Transit Safety and Security Action Plan Update

Metro Transit Policy Chief Ernest Morales III began with a Metro Transit Police Department (MTPD) update, including patrol operations, calls for service, reported crime, code of conduct violations, supplemental security. Chief Morales also discussed staffing, recruitment, work culture, Great Workplace Project (employee engagement), and collaborative policing.

Council members had questions and comments regarding four-year college requirements, presentation of the Safety and Security Action Plan to other audiences, supplemental staffing, mental health considerations, and charging and prosecution.

Lesley Kandaras, General Manager, Metro Transit, then shared a brief overview of the history of the Metro Transit Safety and Security Plan and implementation. The focus of the rest of the update was the LRT Platform Study and the Metro Transit Code of Conduct. Jim Harwood, Assistant Director, Facilities and Operations, Metro Transit, shared information about the Light rail platform study, which is studying potential investments at existing light rail platform facilities by identifying industry best practices for providing a safe and secure customer experience. Brian Funk, Deputy General Manager, Metro Transit, shared information about Metro Transit light rail design. Pam Steffen, Manager, Customer Relations and Experience, Metro Transit shared an overview of the Metro Transit Code of Conduct. Over the past year, Metro Transit staff have been reviewing and updating the Code of Conduct. Stakeholder

engagement for the Code of Conduct update included both employee and customer outreach and surveys.

Council members had questions and comments regarding the Code of Conduct, fare gates, platform height, outreach and social service connection work, comparison to peer agencies, and identification of mental health professionals.

Adjournment

Business completed; the meeting adjourned at 5:31 p.m.

Certification

I hereby certify that the foregoing narrative and exhibits constitute a true and accurate record of the Metropolitan Council's Committee of the Whole meeting of November 1, 2023.

Approved this 15 day of November 2023.

Council contact:

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